DISCRIMINATION IS AGAINST THE LAW
The Orthopaedic & Fracture Clinic, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex, including gender identity. In fulfilling our non-discrimination obligation, The Orthopaedic & Fracture Clinic, P.A. provides the following:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters

To Access these Services:
If you need these services, please contact the OFC Patient Advocate.

To File a Grievance:
If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

OFC Patient Advocate
1431 Premier Drive
P: (507) 386-6600
F: (507) 386-0252
ofc@ofc-clinic.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the OFC Patient Advocate is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at able at http://www.hhs.gov/ocr/office/file/index.html.