Department Head Meeting

October 4, 2016

8:00 a.m.

MINUTES


Absent: Julie Johnson, Dick Lowry, and Donna Slinger

1. Redwood Falls
   a. Dr. Harrington will be out of the office through 2016 and Drs. Springer and Kearney will be assisting in clinic and surgery in his absence.
   b. Dr. Matson will continue his outreach as scheduled.

2. New Faces at OFC Mankato
   a. Kim Enz, MRI
   b. Michelle Indrehus, Business Office (Temp Agency)
   c. Lutrelle Tompkins, Business Office (Temp Agency)
   d. Dana Lloyd, LPN (start date 10/27/16)

3. General OFC Discussion
   a. With all the changes in healthcare (and we do not anticipate this slowing down), please remember to be open to change and face the changes with a cooperative spirit. Rules and regulations are handed down by government agencies. We do not always like the regulations but there are financial penalties placed on OFC if we do not meet standards.
   b. If you are not familiar with The Medicare Access and CHIP Reauthorization Act of 2015 Quality Payment Program or (MACRA QPP), its intent is to move more quickly toward the goal of paying for value and better care. MACRA replaces Meaningful Use.
   c. The Quality Payment Program or (QPP), has two paths:
      i. Merit-Based Incentive Payment System (MIPS)
      ii. Alternative Payment Models (APMs)
   d. OFC will follow the MIPS track.
   e. While we do not expect all employees to understand all the details and requirements, we do expect all employees to understand how important compliancy is to our success. We need everyone working together to succeed.

4. Cult of the Customer Book Discussion

Future Meeting: November 1, 2016